DRANETZ™
THE STANDARD FOR ENERGY & POWER MEASUREMENT

TECH TIP

# Dran-View 7 Windows 11 Compatibility Settings

INTRODUCTION

Dran-View 7 is fully compatible with Windows 11. However, due to Windows 11 restrictions, Windows needs to first determine the best compatibility settings when running Dran-View 7.

Windows 11 has a built-in compatibility tool that automates the compatibility setting process. Please follow the steps below before running Dran-View 7 for the first time on your Windows 11 computer. This is a one-time only procedure, and once completed, the settings will be saved for future use of Dran-View 7.

INSTALLATION & COMPATIBILITY SETTING PROCEDURE

1) Uninstall Dran-View 7 if it was previously installed.
2) Download the most recent version of Dran-View 7 from the software update page on the Dranetz web site: https://www.dranetz.com/technical-support-request/software-firmware-updates/
3) Unzip the Dran-View 7 download file: Right click on the downloaded file and select 'Extract All'. Windows will ask you to select the destination folder, then click 'Extract'.
4) Install Dran-View 7: From the folder that you extracted Dran-View, right click on the file 'setup.exe' and select 'Run as administrator'. When complete the Dran-View 7 icon will appear on your desktop.
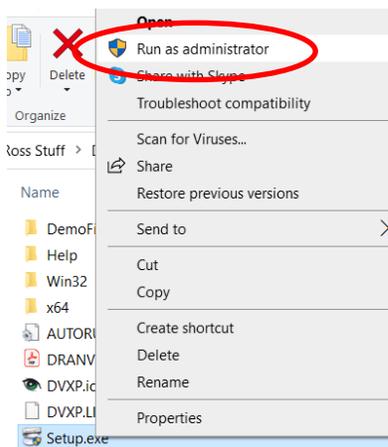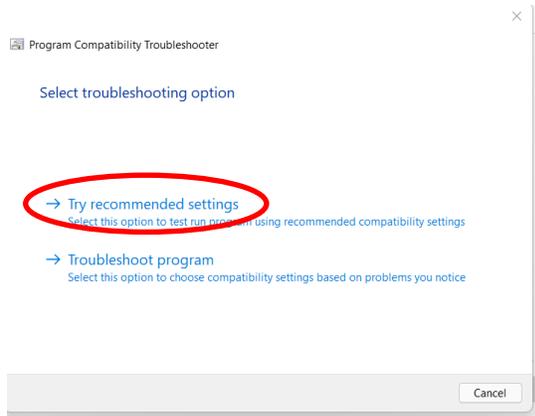

5) Set the Windows compatibility: Right click on the Dran-View 7 icon and select 'Properties'. The window below will appear. Select the 'Compatibility' tab at the top.
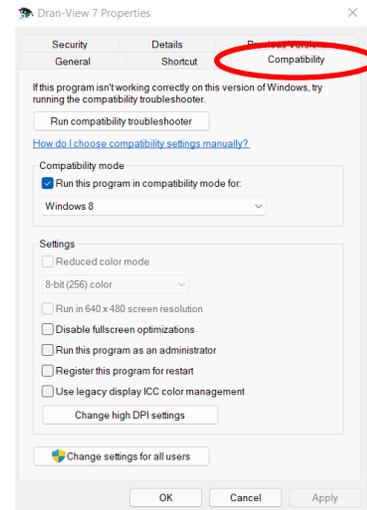
6) Click the 'Run compatibility troubleshooter' button. Windows will now automatically choose the most appropriate compatibility settings for Dran-View 7.
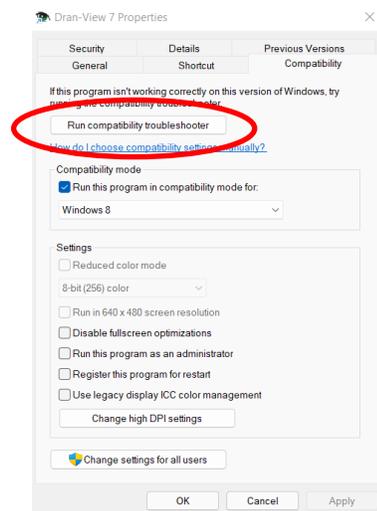
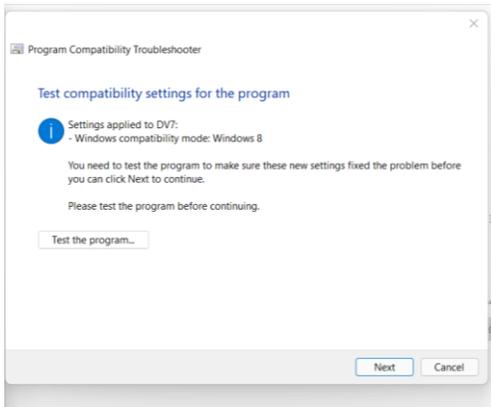7) The window below will appear. Select 'Try recommended settings'.

8) The 'Test compatibility settings for the program window will appear'. Click 'Test the program'.

9) You will be prompted to fix the program. Click the 'Apply' button.

10) Click 'OK' at the bottom of the Compatibility tab.

11) The Dran-View 7 compatibility settings will now be saved, and Dran-View 7 will now work great on your Windows 11 computer!

TO CONTACT DRANETZ

- Call 1-800-372-6832 (US and Canada) or 1-732-287-3680 for Technical or Sales support
- To submit a support request online, please visit: https://www.dranetz.com/contact-us/