





# **PQViewDE**

**User Manual** 

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## ACKNOWLEDGMENTS

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#### Installation of EPRI Software at Client Site

EPRI and Electrotek develop software using a number of third party software products and tools that run on various operating systems and server platforms. Reports from the software industry suggest there are known security issues with some products and systems. Before using this software, EPRI and Electrotek recommend that end users review its use with their Information Technology (IT) department and their overall strategy to ensure that all recommended security updates and patches are installed as needed in their corporation.

If there are any concerns, please call the EPRI Customer Assistance Center (CAC) toll free in the U.S. or Canada at 800-313-3774 or internationally at +1-650-855-2000. Alternatively, send an e-mail to <u>support@electrotek.com</u> or <u>askepri@epri.com</u>.

#### Difficulties accessing the application

If there are difficulties accessing the application after standard installation on Windows 7, Windows 8, Windows 10, Windows Server 2008 R2, Windows Server 2012 R2, or Windows Server 2016, please consult with internal IT department personnel to ensure proper access permissions are set. If the problem cannot be resolved, please call the EPRI Customer Assistance Center (CAC) toll free in the U.S. or Canada at 800-313-3774 or internationally at +1-650-855-2000. Alternatively, send an e-mail to support@electrotek.com or askepri@epri.com.

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# Login/Logout

To log into an account, simply enter a valid username and password into the *Username* and *Password* fields and select the Login button.



After logging in, there is a dropdown select in the header menu with the label of the currently logged-in user. Under this drop-down is the option for logging out. When using Windows Authentication, the **Log Out** menu option is replaced with a **Refresh Session** menu option instead.

A MyName -	
Settings	
Log Out	

If the username or password is entered incorrectly, after selecting *Login*, the message "ERROR: You are not authorized to access this website." is displayed at the top of the login page.

Please go to the Forgot Password and Reset Process section to learn more about what to do in the event of a forgotten password.

## Cookies

Cookies are information packets sent by web servers to web browsers, and stored by the web browsers. The information is then sent back to the server each time the browser requests a page from the server. This enables a web server to identify and track web browsers.

PQView® DE uses cookies to track whether or not the user has agreed to the cookie policy and to track preferences for shared-user accounts.

Once you have agreed to the use of cookies, we will store a cookie on your computer or device to remember this for next time. If you wish to withdraw your agreement at any time, you will need to delete the PQWeb cookies using your internet browser settings. You should do this through the browser settings for each browser you use. Users can allow cookies from specific websites by making them 'trusted websites' in your internet browser. The following links may assist you in managing your cookies settings, or you can use the 'Help' option in your internet browser for more details:

Internet Explorer Microsoft Edge Mozilla Firefox Google Chrome Safari

If the user is sharing use of a computer, accepting or rejecting the use of cookies may affect all users of that computer.

For more information about how PQWeb uses cookies, visit the *Cookie Policy* page under the **Help** tab.

# **Forgot Password and Reset Process**

In the event of a forgotten password, click the *Forgot Password* link at the bottom of the *Login* page.



PQWeb®	<sup>9</sup> 4 Login
	Username
	Password
Forgot Pa	Login

This leads to the *Forgot Password* page. Enter the username and select *Send Password Reset Link* to request a password change.

Forgot Password
Your password reset request has been initiated. If an email address is associated with this account, please look for a password reset message in your email inbox. If an email address is not associated with this account, the account has been flagged as requesting a password reset and the system Administrator will complete the password reset process with you.
Username: MyName
Send Password Reset Link

### With Email

If there is an email address associated with the username, an email is sent containing a link to the *Change Password* page. This link expires in 12 hours.

Please use this link to reset your PQView password:

http://pqwebtest.electrotek.com/Account/ForgotPasswordLink/7f76fad4-a5b0-e811-b815-001ec95d05da This link will expire in 12 hours.

Here, the user is prompted to enter the new password twice. There is a helpful bar below the first password field to indicate the risk-level associated with the entered password. The tiers are *Risky*, *Poor*, *Weak*, *Good*, and *Strong*. It is highly recommended to choose a password that qualifies as *Strong*. Select *Update* to confirm the new password, then return to the *Login* page to log in.

Change Password	
Username	MyName
Password	Password Strength
Confirm New Password	
Update	

### Without Email

If there is no email associated with the username, it will have to be reset in PQView® 4 Admin website by someone with administrator privileges. A flag will appear on the PQView Administrator website to let the administrator know that a password reset has been requested.

The following instructions are for users with administrator privileges. Administrators can also read more about User Management in the PQView 4 Administrator Software Manual.

From the *Home* page of PQView Administrator, select the *User Management* option.



Alternatively, select the **Users** option from the top menu.

the second	Home	Users	Resources	Permissions	Profiles	Reports	Help+
---	------	-------	-----------	-------------	----------	---------	-------

Both of these options lead to the **Users & Recipients Index**. Scroll down to find the desired username and select *Edit*.

Users & Recipients Index Create New				
Name	Username	Email	Туре	
Standalone Recipie	ent	vgtest@test.com2abc	Recipient E	Edit   Delete
Jill		jill@test.com	Recipient E	Edit   Delete
Jon		jon@test.com	Recipient E	Edit   Delete
DMS	dms	vtest@test.com	User E	Edit   Details   Delete

This leads to the *Edit User* page, where a new password can be entered into the *New Password* and *Confirm New Password* fields. Select *Save* at the bottom of the page to save the new password. For security purposes, it is recommended to check the *Force password* change box which will redirect the user to the change password page upon successful login.

Edit User		
Nama	Millione	
Name	мунанс	]
Username	MyName	
Email		
New Password		
	Password Strength	
Confirm New Password		
Committi New Password		

The administrator will then have to inform the user of the new password.

# **Common Display Features**

The following set of features help to display data throughout PQView® DE.

### **Data Tables**

Many analytic results and monitor lists are displayed in a responsive and richly featured data table, such as that used by the **Events** page. At the top left of the table, the number of rows displayed by default can be selected from the drop-down list, and remembered across the user's session. An *Export* button is also available for many tables so that the data may be saved in several formats, including Excel and PDF.

The number of rows returned and being displayed are listed at the bottom of the table, with options to navigate through multiple pages of results.

Showing 1 to 7 of 7 rows

Previous 1 Next

The data in the table can be filtered based on text entered in the *Filter* field at the top right of the table. The rows can be sorted by column using the *sort* icon, which is dark grey and pointing in the sort direction when sorted (1) and displays two light grey arrows when not sorted (1).

### **Editable Tables**

Some tables are used to edit system data. To do so, simply click on a field to edit the text. Pressing Tab navigates forward through the fields in the row. Pressing Enter or clicking outside the field automatically saves the changes. Pressing Esc exits editing mode without saving changes. Alternatively, a record can be edited by clicking on it so that it's highlighted, and then clicking on *Edit Selected Rows*. Multiple rows can be selected by pressing Shift+Click. The *Edit Selected Rows* window opens, where all changes made apply to all the selected rows. Fields that may not be edited in this view, such as the Database the record is for, or a unique name, are shown greyed out. Fields that say "Multiple values" don't change within the records unless a new value is explicitly set, and then it will apply to all the selected rows. Fields that have the same value for all the rows list that value, and the background is white. Fields that are edited and saved appear in a light yellow background, with an option to *Undo changes* listed beneath. To save any changes made, click on *Edit Selected Rows*. To close the window, click on *Close*. This example shows multiple sites being edited for UTC Offset.

Site	Name	
Edit Selected Rows		
Database:	Multiple values The selected items contain different values for this input. To edit and set all items for this input to the same value, click or tap here, otherwise they will retain their individual values.	
Site Name:	Multiple values	
Description:	Multiple values	
Site Name in Data Source:		
Rank:	0	
Parent:	Select Parent	
UTC Offset:	-5	
	Undo changes	
DST:	Multiple values	
Connection Type:	Multiple values	
Nominal Base Voltage (V):	Multiple values	
Nominal Frequency (Hz)	60	
	Close	Edit Selected Rows

To add a record to one of the selected databases, click on the *New* button at the top. This opens the *Add New* window. Like the *Edit Selected Rows* window, this window contains all the fields available for the record. The *Database* drop-down is populated by the databases that have been selected for display. Once the fields have been filled, click *Add New* to add the site property to the database, or *Close* to close the window.

### **Responsive Design**

To accommodate smaller screens such as mobile devices, these tables usually only display the number of columns that can fit within the width of the browser's view, and

any additional fields will be hidden as a collapsed row. Clicking on the green plus sign (

) at the left of each row of data shows any columns that are not displayed. Clicking on the red minus sign (

) collapses the row back to a single line. In rare cases, the table is set to scroll horizontally, such as for the *Edit Site Property Values* page, which can have an unlimited number of columns.

### **Map Features**

In the top left-hand corner of the map are a plus (<sup>+</sup>) and a minus (<sup>-</sup>) symbol, which can be selected to zoom in or out. This can also be done using the scroll wheel on a mouse or by spreading fingertips on a touchscreen. Additionally, double-clicking on the map causes it to zoom in on that spot.

Hovering the mouse over the map selector icon located in the top right-hand corner ( $\diamond$ ) opens a list of various map types, including street maps and terrain maps. The default map selection is *ERSI Base*.

### **Charts and Events by Site**

When sites are displayed on a map, clicking on a site opens a window that displays the name, latitude, and longitude of the site. This window also includes a drop-down list of charts and events.

+	tag conver	Mascot	Low
Oak Ridge	Service Entrance PQNode 7100		andridge
Bed"	Lat: 35.78439293384552 Long: -83.95588517308235	Douglas Lake	
Roane	Select	Sevierville	TALL
Lenoir City		- in a man	Story .
Loudon	Maryville		Cocke
	1111111	Gatlinburg,	1 miles
Loudon - 335	A BAR	an and a series of the series	

To view the trended data logs of the selected site, select a chart from the list; the chart list is populated from the Trend Reports maintained in PQView® 4 Admin website , such

as RMS Voltage, Current, and Power, Voltage THD, Energy by Phase, etc. Once a chart option has been selected, click on the *Open* button (2) to be taken directly to the **Data Logs** page, where the chart is displayed. The user may, alternatively, select the *Open in New Window* button (2) to keep the **Maps** page open.

To display an Events Report List, select *Events*. Once the events option has been selected, click on the *Open* button () to be taken directly to the *Event Report List* page, where the site's events is displayed. The user may, alternatively, select the *Open in New Window* button () to keep the *Maps* tab open.

## **Event Roll**

The **Event Roll** is a pop-up slideshow for viewing event charts when multiple events have been selected. By default, all phases of the event are displayed. Use the arrows to the right and left of the popup to cycle through each event. At the bottom-left of the popup are links to open the *Event Report* (static chart), *Interactive Waveform*, or *Interactive RMS* in a new window. At the bottom-right of the popup, the sequence number of the event currently displayed in the list is shown.



# **Common Query Options**

These data selection and querying controls are available to manage sites, date ranges, event types, and properties used for analyses and generating reports. Selections made using these controls are persisted during a user's logged-in session. The selections made on one page remain in effect across the application until the selections are changed, or the user logs out. This enables a user to select a group of sites over a specific date range and then proceed to run different analyses and/or reports without being required to reselect the same sites and date range each time they get to a new page on the web site.

### **Select Sites**

The **Select Sites** list is populated based on the databases selected and the Site Filters applied during the current session. The site names display with a prefix of the database name if the **User Settings** option for "Prepend Database Name to Site Name" is set to "Always," or if there are multiple databases selected and the "Prepend Database Name to Site Name" is set to "Default". This setting makes it easier to distinguish between sites when site names are the same or similar across databases. While making a site selection, the drop-down may be filtered further by entering text into the filter box in order to find site names containing the specific text entered.



On some pages, there may be additional data filter controls, such as channels, that are populated based on which sites are selected. These filters are refreshed as the site selections are changed.

## Select Report

Several **Analytics** pages have an option to query data based on predefined settings, stored as reports. For example, selecting the *RMS Variations* report on the **Events** page automatically selects the *RMS Variations* option on the *Options* tab, and deselects the *Transients and Frequency Variations* options. These are the options that are used when the query is submitted. However, any manual changes to those selections will revert the Report selection to *Custom* since the report options have been manually changed. The Reports list on the **Events**, **RMS Variations** and **Data Logs** pages each

have a different list under *Select Report*, populated by Reports created in the PQView® 4 Admin website. PQView 4 comes preconfigured with a few basic reports, but an Administrator can create more as needed, or edit the existing ones. The Fault Reports available on the *Fault Events* page cannot be customized. This report list is managed by the PQView developers and is only available for licensed users.

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Options	Filt	ers
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ort		
tions		
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### Select Date Range

With the *Date Range* data filter controls, a user can specify the start and end dates of the time range for reporting and analysis. The calendar picker can be used by clicking on the calendar icon, or the start and end dates and times can be manually entered/edited in the text boxes. The format of the date depends upon the localization settings of the computer and browser beign used or as set by the **Localization** PQView Preferences on the **User Settings** page. The Select Date Range drop-down provides common date ranges, such as last month, last week, this year, and others.

When selecting the date and time range, the analysis reports include measurements only greater than or equal to the *From* date, and less than the *To* date. For example, to set the time range to the entire month of May 2017, including May 31st, enter 05/01/2017 12:00AM as the Start Date, and 06/01/2017 12:00AM as the End Date.

#### Select Date Range

Custom
Select Date Range
Full Data Range
Last Seven Days with Data
Last Seven Calendar Days
Last 24 Hours
Today
Yesterday
This Month
Last Month
This Year
Last Year
Custom

Date Range	
05/01/2017 12:00 AM	
06/01/2017 12:00 AM	

Data Dango

# **User Menu**

On the top-right hand side of the PQView® DE menu, the name of the logged in user displays as a menu option, with a person icon and drop-down arrow:

L MyName -
⊥ MyName →
Settings
Admin Website
Refresh Cache Log Out

From here, the user may change their personal settings and preferences, access a link to the PQView® 4 Admin website (if the user has appropriate permissions), refresh any cached data, or log out. The settings are discussed in further detail in the next section.

Cached data that may be refreshed includes:

• Site lists that display on **Analytics** screens

- Option lists that change infrequently, such as aggregation options
- Database start and end dates, which are cached for 5 minutes at a time

Additional data may be cached in the future to improve website performance. However, if there are known changes to any of these lists, the user may select the *Refresh Cache* menu option to re-retrieve this data from the database.

## Settings

The user settings are grouped together in tabs based on settings that work together in various sections of PQView® DE. Preferences are system-wide and may also apply to how the PQDMS, Reporting, or custom SDK-built applications return data and charts for the logged-in user.

### **Data Sources**

The **Data Sources** tab controls which data sources are selected while using PQView® DE.

🌣 MyName S	ettings					
Data Sources	Dashboard	Default Event Options	6 MyName P	references	One-Line Con	figuration
Database(s	) 2 items selecte	d 🗸	PQDMS BE	EVTEST1	•	
Prepend Data	abase Name to Si	ite Name Default 🔻				
		S	ave			

This page can be reached by clicking on the **Username>Settings**.



In the *Database(s)* drop-down, selecting one or more databases sets the default database selection across the site. All pages will use the databases selected here unless otherwise specified during use.

*Prepend Database to Site Name* determines whether a site name, wherever displayed, is labeled with its associated database. The *Default* option displays the database only in cases where multiple databases are selected. *Always* and *Never* are also options.

Site Name	Links	Date and Time ↓	Type 💧	Minimum (%) LÎ	Maximum (%) JT
[PQDMS_DEMO].DN61000- demo	<b>II.</b> 🛛 (Ì)	2018-06-29 21:05:03.8510	Transient	-100.1554	100.2787
[PQDMS_DEMO].DN61000- demo	<b>II.</b> 🛛 (Ì)	2018-06-29 21:05:03.8420	Transient	-100.106	100.2787
[InfoNodeCompare].Knoxville 61000 Delta-PQDM	<b>II.</b> 🛛 (Ì)	2018-06-29 15:48:49.7520	Transient	-101.1353	101.2205
[InfoNodeCompare].Knoxville 61000 Wye	hi. 🐼	2018-06-29 15:48:49.7350	Transient	-104.4046	108.2687

#### An Event List with Database Prepended to Site Name

Site Name	Links	Date and Time	Type 🛔	Minimum (%)	Maximum (%)
DN61000-demo	<b>II.</b> (i)	2018-06-29 21:05:03.8510	Transient	-100.1554	100.2787
DN61000-demo	<b>II.</b> (i)	2018-06-29 21:05:03.8420	Transient	-100.106	100.2787
Knoxville 61000 Delta- PQDM	<b>II.</b> 🛛 (Ì)	2018-06-29 15:48:49.7520	Transient	-101.1353	101.2205
Knoxville 61000 Wye	<b>I.I.</b> 😒	2018-06-29 15:48:49.7350	Transient	-104.4046	108.2687

#### An Event List without Database Prepended to Site Name

The *PQDMS* drop-down enables the user to select which PQDMS to use for managing monitors and providing real-time data. Unlike the *Database* drop-down, only one can be selected at a time.

All changes made under the **Data Sources** tab must be saved by clicking on the *Save* button at the bottom of the page before they can take effect across PQView® DE.

### Dashboard

The **Dashboard** tab on the *Settings* page is used to customize the Dashboard on the *Home page*.

🌣 MyName S	Settings			
)ata Sources	Dashboard	Default Event Options	MyName Preferences	One-Line Configuration
Events Displa	ayed 250 🔻		Auto Load Dashboard	
Update Inter	<b>val</b> 30 minutes	•	Show All Sites in Event	List on Map
Date Range	Full Data Range	•		
		Save	3	

The *Events Displayed* drop-down controls how long the Events List on the dashboard can be, ranging from 10 to 500 events. This is not to be confused with the *Max Event List Count*, which specifies the number of events returned on the *Events List* page.

The *Date Range* drop-down offers options for what date range the dashboard's event list queries. The *Update Interval* drop-down controls how frequently the dashboard refreshes its content, from between 5 seconds and 30 minutes. Selecting *Auto Load Dashboard* causes the dashboard to poll automatically upon loading the **Home** page. Selecting *Show All Sites in Event List on Map* displays all of the Sites on the dashboard Site Map, rather than just the site of the selected event.

All changes made under settings must be saved by clicking on the *Save* button, and the *Home* page must be reloaded, before the new settings can take effect.

### **Default Event Options**

The **Default Event Options** tab controls how *Events Lists* are filtered by default on all relevant PQView® DE pages.

MyName Settings			
Data Sources Dashboard	Default Event Options	MyName Preferences	One-Line Configuration
<ul> <li>RMS Variations</li> <li>Show Sags between 22% and 82%</li> </ul>	n		
Show Swells betwee 100% and 165%	en		
<ul> <li>Show Transients</li> <li>Show Transients be 127% and 200%</li> </ul>	etween		
Frequency Variations			
Max Event List Count	15		
	Save		

This page can be reached by clicking on **Username>Settings**.



On this page, the user can select or deselect *RMS Variations*, *Show Transients*, and *Frequency Variations* for display. Under *RMS Variations*, sags and swells can each be selected or deselected, and the severity of the sag or swell can be filtered by percentage range using the sliders. Similarly, under *Show Transients*, the slider can be used to filter transient events by percentage range. *Max Event List Count* controls the maximum number of events retrieved by the selected criteria.

### **PQView Preferences**

The **User Preferences** page enables customization of the default aesthetics and functionality of various pages across PQView® DE. This page can be reached by selecting **Username>Settings** in the top right corner of the screen, and then clicking on the *[Username] Preferences* tab.



ata Sources	Dashboard	Default Event C	Options My	Name Preference	es One-Line Cor	nfiguration
Display C RMS Variatio	Chart Gener ns Event R	ral Localizatio	on Units Charts	Color Pha	se FaultPoint	
Map Animat	tion Speed					
10 Second	s Charta in Nau	Tab				•
Same Wind	dow	TaD				•
Display	Week Number	e In Data Biskov				
Display	Week Number	s In Date Picker				

From here, the tabs available are:

- The **Display** tab enables the customization of how certain controls are displayed.
- The **Chart** tab enables customization of the look and functionality of charts.
- The General tab enables the customization of the datalog sample correction.
- The Localization tab enables the customization of language, date/time, currency, and other region-specific settings.
- The Units tab enables customization of which units of measurement are used.
- The **Color** tab enables the customization of which colors are used in the generation of charts.
- The **Phase** tab enables customization of how the different types of phase channels are labeled.
- The FaultPoint tab enables customization of how fault maps and charts are displayed.
- The RMS Variations tab enables customization of how RMS variation events are aggregated.
- The **Event Roll** tab enables customization of how charts appear in the "event roll".

• The **Datalog Charts** tab enables the customization of how datalog charts appear.

### Display

The **Display** tab under *PQView Preferences* enables the customization of how certain items are displayed.

		_				
RMS Vari	ations	Event Roll	Datalog Chart	5		
Map An	imation Sp	peed				
10 Se	conds					•
Open E	vent Char	ts in New Tab				
Same	Window					•
🗖 Dis	plav Week	Numbers In	Date Picker			

Options for customization include:

- *Map Animation Speed*: Customize animation speed/refresh interval for the animated Sag maps.
- Open Event Charts in New Tab: Determine whether the event hyperlinks will open an event chart in the same window or a new window or tab.
- *Display Week Numbers in Date Picker*: Enable or disable the display of week numbers in the DatePicker UI control.

To save any changes made under this tab, click on the *Save* button at the bottom.

#### Chart

The **Chart** tab under *PQView Preferences* enables customization of the look and functionality of charts all across PQView® DE.

Display	Chart	General	Localization	Units	Color	Phase	FaultPoint
RMS Vari	ations	Event Roll	Datalog Char	ts			
Sho	ow Chart i	ToolTips					
Max Dat	ta Points I	In Interactive	Charts				
2500							
Footer	Text						
Electro	tek/EPRI						
Sho	ow Grid Li	nes					
Use	e Bold Grid	1					
Sho	ow Grid Ba	ands					
Chart F	ont						
Tahon	na						
Font Siz	<i>z</i> e						

Customization options include:

- *Show Chart ToolTips*: Enables/disables the default display of tooltip pop-up boxes in the interactive charts. If checked, tooltips are shown.
- Max Data Points in Interactive Charts: Determines maximum number of points in the interactive charts. If the number of input data points exceeds this number, reduction of the points is performed based on the temporal aggregation settings. If automatic aggregation is used, the number of points is reduced by lowering data resolution. If manual (or no) aggregation is used, the data is truncated in a way where only the start of the subset is displayed.
- Footer Text: Footer text displayed in the bottom left corner of charts.
- *Show Grid Lines*: Determines whether the vertical and horizontal chart grid lines are displayed.
- *Use Bold Grid*: Type of the grid lines color; if checked, the chart foreground color is used; otherwise light gray is used.

- *Show Grid Bands*: If checked, the color of the spaces between the grid lines is alternating between two colors.
- *Chart Font*: Font used in the charts for labels and annotations.
- Font Size: Size of the label and annotation text in charts.
- *Grid Line Style*: Thickness of of chart grid lines.
- *Show Zoom Window*: Zoom window visibility; if checked, an additional auxiliary is shown at the bottom of the data chart, showing full time for easier zooming and navigation.
- *Show Line Gaps*: If checked and the distance between two points is greater than the threshold based on the input data (3x average distance between points), the line between those two points is not shown; rather, a gap is displayed.
- *Zoom Mode*: Interactive Chart Zoom Mode determines which axes of the chart are zoomed by a mouse selection, whether horizontal, vertical, both, or neither.

To save any changes made under this tab, click on the *Save* button at the bottom.

#### General

The **General** tab under *PQView Preferences* enables the customization of Datalog Sample Correction. Currently the two options are "None" and "Site Property Based."

		Localization	Units	Color	Phase	FaultPoint	
RMS Variations	Event Roll	Datalog Charts	5				
Datalog Sample C	Correction						
None							-

The customization options under this tab are:

 Datalog Sample Correction: A user-defined optional datalog scaling mechanism. If enabled, the analysis time datalog sample scaling are applied to sites, channels, and harmonics based on preferences. The "Site Property Based" scaler loads scaling factors defined for one or more channels/harmonics as site properties; scaling is applied to the samples before they are displayed. To save any changes made under this tab, click on the *Save* button at the bottom.

#### Localization

The **Localization** tab under *PQView Preferences* enables the customization of language, date/time, currency, and other region-specific factors that will make the use of PQView® DE more convenient.

Culture					
English					
Custom Time	estamp (D	ate-Time	e) Pattern		
Custom Long	g Date Pat	tern			
Custom Sho	rt Date Pa	ttern			
Custom Long	g Time Pat	tern			
Custom Sho	rt Time Pa	ttern			
Custom Sho	rt Time Pa	ttern			

The customization options under this tab are:

- *Culture*: Operating system based culture (locale) used for language and numeric/date formatting; list is based on the available translations.
- *Custom Timestamp (Date-Time) Pattern*: Format of the timestamp strings containing both the date and time with up to subsecond precision.

- *Custom Long Date Pattern*: Format of the long date values, usually containing month name.
- *Custom Short Date Pattern*: Format of the short date values.
- *Custom Long Time Pattern*: Format of the long time values.
- *Custom Short Time Pattern*: Format of the short time values.
- *Custom First Day of the Week*: Day of the week used as the starting week day.
- *Custom Month Names (Comma Separated)*: Long month names, list of 12 options separated by commas.
- *Custom Day Names (Comma separated)*: Weekday names, list of 7 options separated by commas.
- *Custom Abbreviated Month Names (Comma separated)*: Month name abbreviations (3 characters), list of 12 options separated by commas.
- *Custom Abbreviated Day Names (Comma separated)*: Weekday name abbreviations (3 characters), listof 7 options separated by commas.
- Custom Negative Number Sign
- Custom Positive Number Sign
- Custom Currency Decimal Separator
- Custom Currency Group Separator
- Custom Currency Positive Symbol
- Custom Currency Symbol
- Custom Number Decimal Separator
- Custom Number Decimal Digits
- Custom Number Group Separator
- Custom Percent Number Decimal Separator
- Custom Percent Number Decimal Digits
- Custom Percent Number Group Separator
- Custom Percent Number Negative Pattern
- Custom Percent Number Positive Pattern
- *Numeric Precision:* Preference that limits number of digits in front and after the decimal separator to this value, if the total numer of digits in the number does not exceed this value. If the total number of digits in this number exceeds this value, no digits after the decimal separator are shown. For example, with numeric precision set to 4, the number 123.45 would be displayed as "123.4" and the number 12345 as "12345." The maximum number of digits after the decimal

separator can be further reduced using the "Max Number of Decimal Digits" preference.

- *Max. Number of Decimal Digits*: Maximum number of digits after the decimal separator displayed, after the "Numeric Precision" formatting has been applied.
- *CSV File Export Separator*: Column separator character used in CSV file format exporters.
- Include CSV Separator Declaration in the First Line: If checked, the first line of the CSV exported files contains "sep=?" string, where "?" is replaced by the "CSV File Export Separator" preference value.

To save any changes made under this tab, click on the Save button at the bottom.

#### Units

The **Units** tab under *PQView Preferences* enables customization of which units of measurement are used across PQView® DE.

isplay	Chart	General	Localization	Units	Color	Phase	FaultPoint
RMS Variat	ions	Event Roll	Datalog Chart	s			
Voltage U	Init						
PERCEN	Т						
Current L	Jnit						
AMPS							
Power Un	iit						
KILOWA	TTS						
Temperat	ture Unit						
CELSIUS	;						
Frequenc	y Unit						
HARMON	VIC						
Phase An	gle Unit						
DEGREE							
Date Unit							
NORMAL							

The customization options on this page are:

- *Voltage Unit*: Unit used for displaying voltage values in charts, labels, and tables; relative unit values (percent and perunit) are calculated using site or event nominal voltage value.
- *Current Unit*: Unit used for displaying current values in charts, labels, and tables.
- *Power Unit*: Unit used for displaying real, reactive, and apparent power values in charts, labels, and tables.
- *Temperature Unit*: Unit used for displaying temperature values in charts, labels, and tables.
- *Frequency Unit*: Unit used for displaying frequency values in charts, labels, and tables.
- Angle Unit: Unit used for displaying angle values in charts, labels, and tables.
- *Date Unit*: Format of the date used on X axis of the datalog charts: normal date or number of the week in the year.
- *Time Unit*: Format of the time used for duration display (e.g. RMS variations, Faults, etc.)
- *Impedence Unit*: Unit used for displaying impedence, resistance, and reactance values in charts, labels, and tables.

To save any changes made under this tab, click on the Save button at the bottom.

### Color

The **Color** tab under *PQView Preferences* enables the customization of which colors are used in the generation of charts.



Customization options under this tab include:

- *Chart Background Color*: Background color of charts; white by default.
- *Chart Foreground Color*: Foreground color of charts, used for axes/coordinate grid.
- *Chart Text Color*: Foreground color of chart text, used for captions, labels, and annotations.
- *Chart Shadow Color*: Shadow color used in shadow displayed behind the chart area.
- Chart Subset Colors:
  - Chart Subset #1 color: Color of the 1st subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #19, #37, etc.

- Chart Subset #2 color: Color of the 2nd subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #20, #38, etc.
- Chart Subset #3 color: Color of the 3rd subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #21, #39, etc.
- Chart Subset #4 color: Color of the 4th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #22, #40, etc.
- Chart Subset #5 color: Color of the 5th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #23, #41, etc.
- Chart Subset #6 color: Color of the 6th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #24, #42, etc.
- Chart Subset #7 color: Color of the 7th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #25, #43, etc.
- Chart Subset #8 color: Color of the 8th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #26, #44, etc.
- Chart Subset #9 color: Color of the 9th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #27, #45, etc.
- Chart Subset #10 color: Color of the 10th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #28, #46, etc.
- Chart Subset #11 color: Color of the 11th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #29, #47, etc.
- Chart Subset #12 color: Color of the 12th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #30, #48, etc.
- Chart Subset #13 color: Color of the 13th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #31, #49, etc.

- Chart Subset #14 color: Color of the 14th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #32, #50, etc.
- Chart Subset #15 color: Color of the 15th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #33, #51, etc.
- Chart Subset #16 color: Color of the 16th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #34, #52, etc.
- Chart Subset #17 color: Color of the 17th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #35, #53, etc.
- Chart Subset #18 color: Color of the 18th subset displayed in the Datalog charts; if more than 18 subsets are present, this color is also used for subsets #36, #54, etc.

To save any changes made under this tab, click on the Save button at the bottom.

#### Phase

The **Phase** tab under **PQView Preferences** enables customization of how the different types of phase channels are labeled where they appear across PQView® DE.
Display Chart	General	Localization	Units	Color	Phase	FaultPoint
RMS Variations	Event Roll	Datalog Chart	5			
Phase AN Label						
А						
Phase BN Label						
В						
Phase CN Label						
С						
Phase AB Label						
АВ						
Phase BC Label						
BC						
Phase CA Label						
CA						
Phase Neutral La	bel					

The customization options under this tab are:

- *Phase AN Label*: Label used for A-Neutral phase channels.
- *Phase BN Label*: Label used for B-Neutral phase channels.
- *Phase CN Label*: Label used for C-Neutral phase channels.
- Phase AB Label: Label used for A-B phase channels.
- *Phase BC Label*: Label used for B-C phase channels.
- Phase CA Label: Label used for C-A phase channels.
- Phase Neutral Label: Label used for neutral phase channels.
- Phase Residual Label: Label used for Residual phase channels.
- Phase Net Label: Label used for Net phase channels.
- *Phase Total Label*: Label used for Total (sum) phase channels.
- *Phase Average LN Label*: Label used for average Line-Neutral phase channels.
- Phase Average LL Label: Label used for average Line-Line phase channels.

To save any changes made under this tab, click on the *Save* button at the bottom.

#### **RMS Variations**

The **RMS Variations** tab under *PQView Preferences* enables customization of how RMS Variation Events are aggregated.

RMS Variations	Event Roll	Datalog Chart	s		
Default Worst C	ase Addregatio	n Method			
Max V Deviation	333				-
Default Tempora	Aggregation	Interval			
60	nygregation	Interval			
Defeult Terrerer		11-24			
Seconds	a Aggregation	Unit		 	
Seconds					
Use Variable	e Temporal Agg	pregation Type			
Max. Number Of	Seconds For V	/ariable Aggrega	tion		
600					
	agregation Pro	operty Name			
Default Spatial A	33 -3				
Default Spatial A					

The customization options under this tab are:

- *Default Worst Case Aggregation Method*: Method Used to select the worst-case event as the value of the aggregated set of events.
- *Default Temporal Aggregation Interval*: Default interval displayed in the temporal aggregation in UI menu.
- *Default Temporal Aggregation Unit*: Default unit displayed in the temporal aggregation UI menu.
- Use Variable Temporal Aggregation Type: If checked, an event is considered part of the aggregated group if it starts before the end of the last aggregated event plus the aggregation interval, if the time difference from the end of the first aggregated event is less than "Max. Number of Seconds for Variable Aggression."

If unchecked, the event is considered part of the aggregated group if it stands before the end of the first aggregated event plus the aggregation interval.

- *Max. Number of Seconds for Variable Aggregation*: See "Use Variable Temporal Aggregation Type."
- *Default Spatial Aggregation Property Name:* Spatial Aggregation is treating sites with an identical selected site property name as a spatial group. This preference defines the default site property to use in the UI.

To save any changes made under this tab, click on the *Save* button at the bottom.

### **Event Roll**

The **Event Roll** tab under *PQView Preferences* enables customization of how charts appear in the Event Roll.

	t Roll Datalog Cha	arts		
Event Waveform Line Ty	уре			
ThinSolid				•
Event Symetrical Compo	onents Line Type			
Dash				•
Event Min Line Type				
Dash				•
Event Avg Line Type				
ThinSolid				•
Event Max Line Type				
Dot				•
Show Line Gaps				

Customization options under this tab include:

• *Event Waveform Line Type*: Type of line used for the voltage and current waveform subset in the Event charts.

- *Event Symmetrical Components Line Type*: Type of line used for the symmetrical components subset in the Event charts.
- *Event Min Line Type*: Type of line used for the minimum RMS subsets in the Event charts.
- *Event Avg Line Type*: Type of line used for the average RMS subsets in the Event charts.
- *Event Max Line Type*: Type of line used for the maximum RMS subsets in the event charts.
- *Show Line Gaps*: If checked and the distance between two points is greater than the threshold based on the input data points per cycle, the line between those two points is not shown; rather, a gap is displayed.
- Event Trend Colors
  - *Event Trend V AN Color*: Color used for A-Neutral phase voltage subsets.
  - *Event Trend V BN Color*: Color used for B-Neutral phase voltage subsets.
  - Event Trend V CN Color: Color used for C-Neutral phase voltage subsets.
  - *Event Trend V AB Color*: Color used for A-B phase voltage subsets.
  - *Event Trend V BC Color*: Color used for B-C phase voltage subsets.
  - *Event Trend V CA Color*: Color used for C-A phase voltage subsets.
  - Event Trend V N Color: Color used for Neutral phase voltage subsets.
  - Event Trend V Res Color: Color used for Residual phase voltage subsets.
  - Color Trend V Net Color: Color used for Net phase voltage subsets.
  - *Event Trend I AN Color*: Color used for phase A current subsets.
  - Event Trend I BN Color: Color used for phase B current subsets.
  - Event Trend I CN Color: Color used for phase C current subsets.
  - *Event Trend I N Color*: Color used for Neutral current subsets.
  - Event Trend I Res Color: Color used for Residual current subsets.
  - Event Trend I Net Color: Color used for Net current subsets.
  - *Event Trend P A Color*: Color used for phase A active, reactive, and apparent power subsets.
  - *Event Trend P B Color*: Color used for phase B active, reactive, and apparent power subsets.
  - *Event Trend P C Color*: Color used for phase C active, reactive, and apparent power subsets.
  - *Event Trend P All Color*: Color used for total active, reactive, and power subsets.

- *Event Trend Sym Zero Color*: Color used for zero symmetrical component subsets.
- *Event Trend Sym Positive Color*: Color used for positive symmetrical component subsets.
- *Event Trend Sym Negative Color*: Color used for negative symmetrical component subsets.

To save any changes made under this tab, click on the *Save* button at the bottom.

### **Datalog Charts**

The **Datalog Charts** tab under *PQView Preferences* enables the customization of how datalog charts appear.

2MS Variations Event Roll	Datalog Charts	
Value Subsets Line Type		
ThinSolid		-
Minimum Subsets Line Type		
Dash		▼.
bush		
Average Subsets Line Type		
MediumThinSolid		•
Maximum Subsets Line Type		
Dot		•

Customization options under this tab include:

- *Value Subets Line Type*: Type of the line used for the snapshot/value format subsets in the datalog charts.
- *Minimum Subsets Line Type*: Type of the line used for the minimum format subsets in the datalog charts.
- Average Subsets Line Type: Type of the line used for the average format subsets in the datalog charts.

- *Maximum Subsets Line Type*: Type of the line used for the maximum format subsets in the datalog charts.
- *Count-Total Subsets Line Type*: Type of the line used for the Count Total format subsets in datalog charts.
- *Count-in-Range 1 Subsets Line Type*: Type of the line used for the Count in Range 1 format subsets in the datalog charts.
- *Count-in-Range 2 Subsets Line Type*: Type of the line used for the Count in Range 2 format subsets in the datalog charts.
- *Default Aggregation Unit*: Default datalog aggregation (averaging) time unit initially set in the UI.
- *Default Aggregation Interval*: Default datalog aggregation (averaging) time interval (unit multiplier) initially set in the UI.
- *Default Aggregation Function*: Default datalog aggregation (averaging) function initially set in the UI.
- *Default Aggregation Percentile*: Default datalog aggregation (averaging) percentile value initially set in the UI; used with Percentile aggregation function only.
- *Plot Formats in Different Colors:* If checked, different formats of the same channel are plotted in different colors. If unchecked, all formats of a single channel are plotted in the same color with different line styles.
- *Percentile Interpolation Mode*: Method used for percentile calculation interpolation. Nearest rank uses the exact value of the point whose position is nearest to the required percentile. Two other options use Linear interpolation with C-0.5 (MS Excel style) or C=1.0 (MATLAB style).
- *Histogram Bin Size Calculation Method:* Method used for automatic formation of the histogram bins. Number (and width) of the bins can be determined automatically using one of the defined rules (Square root, Sturges, Rice, Doane, Scott, Freedman-Diaconis) or manually.
- *Distinct Timestamp Threshold [ms]:* Number of milliseconds used as a minimum difference between two timestamps in order to be treated as distince timestamps. If the gap between to timestamps is smaller than this value, they appear as a single point on the chart.

To save any changes made under this tab, click on the *Save* button at the bottom.

# **Home Page**

The *Home Page* of PQView<sup>®</sup> DE displays a dashboard for a quick glance at recent events and system information. The dashboard is populated by an Events List, a waveform of the selected event, a site map, and a monitor list. To get started, click on *Start Polling*. The dashboard begins to automatically refresh, and the time it was last refreshed indicated in the header. To stop it from refreshing, click on *Stop Polling*.

✓ Events								
	Site Name	Date and Time	Туре					
0	Beverly HDPQ	2019-02-01 09:51:48	RMS Variation					
0	DN61000-demo	2019-01-31 11:16:53	RMS Variation					
0	DN61000-demo	2019-01-31 11:16:53	RMS Variation					
0	DN61000-demo	2019-01-31 11:16:53	RMS Variation					
0	DN61000-demo	2019-01-31 11:15:35	Transient					
0	DN61000-demo	2019-01-31 11:15:34	RMS Variation					
0	DN61000-demo	2019-01-31 11:15:32	RMS Variation					
0	DN61000-demo	2019-01-31 11:15:32	RMS Variation					
0	DN61000-demo	2019-01-31 11:15:28	Transient					
	DNC4000 dama	0010 01 01 11:15:00	DMO Mariatian					

### **Customizing the Dashboard**

The dashboard can be customized under the logged-in user's *Settings*. The Events list is populated based on the *Default Event Options* settings. The *Dashboard* tab provides options for the update interval and other options specific to this page.

#### Using the Dashboard

Clicking on the radio button to the left of an event on the Events list controls which event chart is displayed on the dashboard and which site is displayed on the map if the setting to display all is not selected. Clicking on the Site Name of an event navigates to an *Event Report List* displaying just that event. Clicking on the Date and Time of an Event navigates to a page showing the waveform chart of the event, as does clicking on the chart displayed on the Dashboard.

	✓ Events						
	Site Name	Date and Time	Туре				
۲	Beverly HDPQ	2019-02-01 09:51:48	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:16:53	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:16:53	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:16:53	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:15:35	Transient				
$\bigcirc$	DN61000-demo	2019-01-31 11:15:34	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:15:32	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:15:32	RMS Variation				
$\bigcirc$	DN61000-demo	2019-01-31 11:15:28	Transient				
-	DNG4000 Jama	0040 04 04 44 45:00					

The Map on the dashboard functions similarly to the *Sites Map* page. Clicking on any site (B) displaysy the name of the site and offers a drop-down list for various Data Logs and Event Reports about the site that can be navigated to by selecting one and clicking on *Open* (P) or *Open in New Window* ( $\fbox{O}$ ).

	Substation Power Recorder	Bunut	Blaine crainger	lefferson
rk 33	Select	- mar and	Mascot	City
12		Knowilla		Dandr
and the		A A A A A A A A A A A A A A A A A A A	and the	Douglas Lake

The Monitor List shows a list of all the monitors in the PQDMS selected under the User's settings on the *Data Sources* tab, and what their status (such as "Idle" or "Downloading Data") and health (such as "Normal," "Unknown," and "Connection Failure") are.

O Monitors							
Name	Status	Health	Â				
61000 PQ Beverly	Idle	Normal					
Beverly HDPQ	Idle	Normal					
i-Grid Demo	Idle	Normal					
Knoxville 61000 Delta	Idle	Normal					
KNX735	Idle	Normal					
PQDIF	Idle	Normal	~				

# Analytics

The Analytics pages allow for querying and filtering of PQView® 4 measurement data. Each of these pages are set up to remember the last query that was executed during the current user's session, so that navigating away from one of the pages, and then navigating back, causes the previous query options to re-load in the controls, and the query to re-execute. This feature is referred to as "Replay". Some controls, such as the date selection controls, are remembered from one page to the next if no query has yet been made. For example, running a query on the **Events** page with the *Last 24 Hours* selected, then navigating to the **Data Logs** page causes that page to default to *Last 24 Hours* as well.

## **Events**

The Event Report List page is accessed from the **Events** option on the **Analytics** menu. Clicking *Submit* displays a summary of the events for the selected database, sites, date range, and any other options selected. By default, clicking the *Submit* button queries all Sites across the last seven days with data and display the first 25 rows of events, sorted by site name in alphabetical order followed by date and time in descending order. See the Common Query Options and Common Display Features for information about the query options and data table features on this page.

PQWeb <sup>®</sup> 4	Home	Analytics -	Real-Time <del>-</del>	System <del>-</del>	Help-	MyName -			
Event Report List				1 Da	tabase Selected	- 3 A			
Event List Options Filters Properties									
Select Sites		Select Date	Range	Da	ite Range				
Sites Tast Seven Days with Data 01/14/2019 7:42 PM									
Select Report 01/21/2019 7:42 PM									
Submit Charts Select All 25 rows Export Filter									
Site Name	Links	Date and Time ↓₹	Type 🛔	Minimum (%) J	Maximum (%) J	Select			
Knoxville 61000 Wye	L 🔀	2019-01-21 14:41:56.3230	Transient	-100.7	101.6				
Knoxville 61000 Wye-PQDM	I.	2019-01-21 14:41:56.3230	Transient	-100.7	101.6				

Each row displays a set of links to the event's static waveform & RMS charts, interactive waveform chart, interactive RMS chart, and event properties. The Date and Time of the event also link to the static charts. The event type, and minimum and maximum voltage are listed in the table. Voltage values are displayed in the units selected under the **PQView Preferences' Units** tab. A checkbox is the final item in the row, for selecting which event charts to display in the Charts' Event Roll popup. After selecting the events in the list, or choosing the *Select All* checkbox, click the *Charts* button to view the selected static charts.



By default, all phases of the event are displayed. Use the arrows to the right and left of the popup to cycle through each event. At the bottom-left of the popup are links to open the *Event Report* (static chart), *Interactive Waveform*, or *Interactive RMS* in a new window. At the bottom-right of the popup, the sequence number of the event currently displayed in the list is shown.

### Options

Event **Options** specify which types and ranges of events to include in the event list. When the *RMS Variations* option is selected, the *Sags* and *Swells* options become enabled. Each of those options then enable the range selectors for the option. Sag variations can be shown anywhere from 5 to 100% and Swell and Transient variations can be shown anywhere from 100 to 200%. In this example, the entire range has been

selected for RMS Sags, Swells, and Transients. Frequency variations can also be selected to display in the list. Default options are set under the **Default Event Options** tab on the **Settings** menu.

Event Rep	ort List						
Event List	Options	Filters	Properties				
<ul> <li>✓ RMS</li> <li>✓ S</li> <li>✓ S</li> <li>100</li> <li>✓ Show</li> </ul>	<ul> <li>RMS Variations</li> <li>Show Sags between 5% and 100%</li> <li>Show Swells between 100% and 200%</li> <li>Show Transients</li> </ul>						
<ul> <li>Show Transients between 100% and 200%</li> <li>Frequency Variations</li> </ul>							
Submit	-						

#### **Filters**

Event **Filters** change the event list results based on specific event property flags that are applied to events. All filters default to *Do Not Use Filter*. The following filter options are available:

- *Invalid*: Retrieve only events that have been marked Invalid or have not been marked Invalid.
- *Load Interruption*: Retrieve events based on whether the Load flag is set on the event or not.
- *Manually Entered RMS Variation*: Retrieve events based on whether an RMS record was manually entered for the event or not.

- *Manually Entered Interruption*: Retrieve events based on whether an Interruption event was manually entered or not.
- *b1-b3*: These are custom flags that can be renamed from their default "b" names to be more meaningful to each customer. These filters retrieve events based on whether the flag(s) has been applied to an event or not.
- *SARFI Source*: Retrieve events based on the source of the event for use with advanced SARFI analysis.

		T Da	tabase Selected •	ຼິ ເ
Event List Options Filters	Properties			
Invalid	Valid Only •	<b>b1</b>	Valid Only	•
Load Interruption	Load Interrupted 🔹	b2	Invalid Only	•
Manually Entered RMS Variation	Exclude M.E. RMS Variatior 🔻	b3	Do Not Use Filter	•
Manually Entered Interruption	Exclude M.E. Interruptions -	SARFI Source	Do Not Use Filter	•

#### **Properties**

Event **Properties** change the event list results based on the properties and their values selected on this tab. To begin, click the *Add Property* button. A new row is displayed with a drop-down the list of all Event Properties for the selected sites, a drop-down to select the comparison operator, and a field for entering the property value to search for. While there is no "between" comparison operator, a property can be selected multiple times with different greater than and less than values to accomplish this logic. In the example below, only events with the "Count of Phases with Voltage Sag" property set to a value that is NOT 1, and events with an "Event Duration from Waveform" property between 4 and 5, including 4 are returned.

Event Report List			1 Databas	e Selected 🔹	g 🔺			
Event List Options Filters F	Properties							
Add Property								
Count of Phases with Voltage Sag		1 R	lemove					
Event Duration from Waveform < 5 Remove								
Event Duration from Waveform ≥	Event Duration from Waveform ≥ 4 Remove							
Submit								
				Charts	Select All			
25 rows				Filter				
Site Name 🛓 Links	Date and Time	Type	Minimum (%) Lî	Maximum (%)	Select			
Substation DataNode 5530	2003-02-22 16:09:23	RMS Variation	71.02	98.57				
Substation DataNode 5530	2003-02-22 16:09:01	RMS Variation	71.05	99.48				

Selecting the Event Properties icon  $(\hat{U})$  from the list shows that the event properties of these events fall within the selected criteria:

Event List Options Filters P	roperties					
Event Properties						
Property	Va	alue				
Count of Phases with Voltage Sag	:	2				
Event Duration from RMS	(	0.21657643094	6589			
Event Duration from Waveform	ł	8.98086745291948E-03				
Event ITIC OK	(	0				
Event Maximum Peak Voltage		10038.9541015625				
Event Maximum RMS Current	;	3381.18725585	938			
Event Maximum RMS Voltage		12306.1904296875				
Event Minimum RMS Current	:	583.796875				
Event Minimum RMS Voltage	(	5115.52490234	375			
Event Sag Severity	(	0.96503476743	3449			
Maximum RMS Voltage (pu) 0.986803122888992						
Substation DataNode 5530	2003-02-22 16:09:01	RMS Variation	71.05	99.48		

## **Event Charts**

## **Static Event Charts**

Static event charts are rendered via the GigaSoft charting engine and display the voltage and currency waveforms, and if applicable, the RMS charts. Below each chart is an option to view an interactive version of the chart, and an option to export the chart data into one of the following formats for saving locally:

- CSV
- XML
- EMF
- JPG
- PNG
- SVN

COMTRADE

Static charts also provide an option to generate a link that can be shared with someone who is not a PQView® 4 user by selecting the *Generate Link* button at the bottom of the page. A popup displays a static hyperlink to this chart that can be viewed without first authenticating with PQView® DE.

### **Interactive Event Charts**

Interactive charts are rendered in the local web browser via the Highcharts engine. Interactive charts provide a richer experience with tooltips that appear over each plotted data point with the X and Y values, channels that can be dynamically turned off and on, the ability to zoom into smaller regions of the charted data, and many other options for displaying the event data points. Many of these options can be set from the **Chart Preferences** tab of the **Settings** menu. A subset of these preferences can be toggled from the chart itself using the toggle options to the top-right of the chart. Hovering over each of the toggles displays a tooltip that indicates what the toggle represents (D for toggling data points) and whether the toggle is ON or OFF. Clicking on the toggle switches it from ON to OFF or vice versa. Alternatively, pressing the corresponding letter key toggles the feature as well. For example, while viewing the chart, pressing the "G" key (either a lower-case or upper-case) toggles the grid lines on the chart.



Individual channels on the interactive chart can also be dynamically removed by clicking on the channel label in the chart legend. In the example below, Vb (which was green) has been removed from the chart. Clicking the channel label a second time re-enables that channel in the chart.



Electrotek/EPRI

**PQWeb**®

#### **Report Filters and Derived Chart Options**

At the top of the page, for both static and interactive charts, is a collapsed panel that, when expanded, provides options for filtering the charts and for showing derived charts. The down-pointing arrow on the right-hand side of the panel ( $\checkmark$ ) indicates that the panel can be expanded down by clicking anywhere on the panel bar. Once it is expanded, the arrow changes to pointing up to indicate that it can be collapsed.

Report Filters and Derived Chart Options	^
Filters   VLN   IL   ISSN   P   Q   Select   Show Derived Chart	Pre-Processing Select

#### Filters

Report Filters consist of *Channels*, which include several quick-filter buttons, and *Pre-Processing* options. To add or remove channels to the charts on the page, select channels from the drop-down list or click one or more of the quick-filter buttons. The quick-filter buttons select multiple channels from the drop-down at once, where blue indicates that the channels are selected, and grey indicates the channels are not selected. For example, the Real Power (<sup>P</sup>) button selects or deselects the Pa, Pb, Pc, and Pall channels.

Some channels are not available by default but must be calculated in real time. The *Pre-Processing* options direct the charting engine to execute additional calculations before compiling the chart data, including calculations for the power and symmetrical component channels. When selecting those options, the corresponding channels are automatically selected as well.

- Add Power: Calculates the power channels.
- *Add Residual*: Adds the effects of the stored electric charge in the capacitive section of the transmission line.

To apply any of the Filter options to the charts on the page, click the *Filter Charts* button. All charts on the page refresh to display the changes.

#### **Derived Charts**

To display a derived chart, select one from the drop-down and click the *Show Derived Chart* button. The new chart is displayed beneath the current event chart, and the page automatically scrolls down to the newly rendered chart. When viewing a static chart, the derived chart is also static, and likewise when viewing an interactive chart, the derived chart is also interactive. If a specific derived chart type can be further customized, additional options are displayed next to the Derived Charts drop-down list with the default values that were used to initially render the derived chart. To re-calculate the derived chart with different options, make the changes and re-click the *Show Derived Chart* button.

## **Event Derived Charts**

#### **Spectrum and Phasor Charts**

A *Spectrum* chart performs a Fourier analysis on the waveform and shows the magnitude of each spectral component in percentage for the fundamental frequency of each component. A table of additional waveform properties displays to the left of the chart.

A *Phasor* chart plots the phase vectors of the voltage and current channels in the polar coordinates chart. The vector lengths represent the magnitudes of the waveform fundamental frequency component; vector angles correspond to the phase difference between the current value and the initial referent angle (Phase A voltage). Since the scale of magnitude often differs between voltage and current data, the phasor chart displays two separate scales: the horizontal for voltage, and vertical for current. A table of the magnitude and phase angle of each phasor displays to the left of the chart.

The *Spectrum and Phasor* chart render both side-by-side. In the interactive version of this chart, selecting a data point on the original waveform changes which channel's spectrum is displayed, the time window for which it is displayed, and the specific time of the Phasor vector data.

### **High and Low Pass Filter Charts**

The *High Pass Filter* displays high frequency data and filters out values lower than 120 Hz. The *Low Pass Filter* displays low frequency data and filters out values higher than 120 Hz. High Pass and Low Pass filter coefficients are derived from the 3rd order Butterworth filter prototype.

The Filter Frequency Response can also be displayed by selecting the *Show Properties* button. High Pass, Low Pass, Band Pass and Band Stop (Notch) filters based on the Butterworth, Elliptic, direct and inverse Chebyshev prototypes are available.

### **Load Charts**

The *Load Impedance* chart shows the magnitude of the voltage to current phasor ratio  $|V| \div |I|$  for each phase for the duration of half a cycle.

### **Power Charts**

The *Real Power* chart shows the real component of the fundamental harmonic power, calculated from the real parts of the voltage and current phasors as  $|V| \cdot |I| \cdot \cos(\varphi_V - \varphi_I)$ .

The *Reactive Power* chart shows the reactive component of the fundamental harmonic power, calculated from the imaginary parts of the voltage and current phasors as  $|V| \cdot |I| \cdot \sin(\varphi_V - \varphi_I)$ .

The *Apparent Power* chart shows the vector sum of the Real and Reactive power components of the fundamental harmonic, calculated from the magnitudes of the voltage and current phasors as **|V|**·**|**/**|**.

The *Power Factor* chart ( $\cos \varphi$ ) shows the ratio of the Real to Apparent power calculated from voltage and current phasors as  $\cos(\varphi_{V} - \varphi_{l}) \cdot sign[sin(\varphi_{V} - \varphi_{l})]$ .

## **Harmonic Charts**

The *Total Harmonic Distortion* chart shows the ratio of the sum of energies of all nonfundamental frequency harmonics to the value of fundamental frequency harmonic energy.

# Maps

The map pages provide a visual representation of sites, events, and other analytics laid onto a map.

# Sites Map

The **Sites Map** page displays the location on a map of the various substations, service entrances, and other sites selected from the Select Sites list, populated based on the Select Database list.

After the user has selected the sites and clicked the *Submit* button, sites are displayed on the map. See the Map Features for information about how to use this map.

+	tag Landred	Mascot
Oak Ridge	Service Entrance PQNode 7100	Dandridge
Bea"	Lat: 35.78439293384552 Long: -83.95588517308235	Douglas Lake
Roane	Select 👻	Sevierville 4
Lenoir City		in a man
Loudon 321-	Maryville	
	SAN AND	Gatinburg
Loudon	A Starte	32 June 200

## Sag Map

To display voltage sag events on the **Sag Map** page, first select the Database and Sites to display. Then, the *Select Interval* drop down provides a list of time intervals, ranging from 15 Minutes to 24 hours to Full Range.

Select Interval	
Select Interval	•
Select Interval	
15 minutes	
30 minutes	
1 hour	
24 hours	
Full Range	

Once a time interval is selected, the *Start* and *Reset* buttons appear. Selecting *Start* queries the locations of the selected sites with sags that have occurred during each interval of the date range selected, and plots the events as dots color-coded by sag severity on the map. While the sites are being displayed for each interval, the *Start* button is replaced with the *Stop* button, which can be selected at any time to pause the query. Selecting the *Reset* button ends the query.

The Date and Time range of the interval being displayed is shown above the map, along with *Prev* and *Next* buttons to toggle between intervals. There is also an *Events* button to display a list of events shown in the interval, and a *Charts* button to display an event roll of the waveforms of these events.



When a Voltage Sag Event occurs at a site, it is displayed on the map as a dot. The color of the dot indicates the severity of the event, ranging from green ( $\bigcirc$ ) for not severe, to yellow ( $\bigcirc$ ) for moderate severity, to red ( $\bigcirc$ ) for very severe. Clicking on the dot opens a window that displays the name of the site and the voltage percentage during the sag event. Selecting the *Chart* Button (Chart) displays a static waveform and RMS chart of the event.



To view the event in greater detail, includinc cess to interactive charts, cest *Events* from the drop-down list and click on *Open* ( ) or *Open in New Window* ( ) to be navigated to the *Event Report List* page.

## **KML Map**

The *KML Map* page allows users to display .kml files. This format is ideal for viewing the location and impact of faults on an electrical grid. In order to access these files on the KML Map page, a KMLfilepath setting must be set in the web.config of the PQWeb application. The default setting in web.config is:

```
<!-- Path of folder on PQWeb IIS Server --> <add key="KMLFilePath" value="C:\Dev Files\KML Files"/>
```

To view a .kml file on the *KML Map* page, select one or more options from the *Select KML File...* drop down list and click on *Submit* (<u>submit</u>). *Select All* will select all of the files listed, and *Deselect All* will deselect all of the files listed. The search bar above *Select All* and *Deselect All* can be used to narrow the list by typing the name of a file.



Unlike the Sites Map page, selecting no files does not automatically display all files. Clicking *Submit* without selecting any files results in a prompt to *Please select a Filename*.

KML Map			
Please select a Filename Select KML file	Submit		

The KML data can be used to show information about an electrical grid, and the visualizations can be customized. In the fault location example below, for instance, the distribution feeder circuit is displayed in blue, and estimated fault location range is indicated in red with sites in that range specified by a red circle icon (.). Substations are displayed as a yellow icon (.), and Actual Fault Locations are displayed with a red star icon (.).



## **Heat Map**

The *Heat Map* can be used to view the occurrence of RMS variations, transients, and frequency variations. To do this, first select the Database, Sites, and Date Range, and then select the *Submit* button.

Heat Map			1 Database Selected 🔹 🧭 🔺
Heat Map	Options		
Select Site	5	Select Date Range	Date Range
5 Sites Se	lected - T	Custom	02/01/2003 12:01 AM
			03/01/2003 11:59 PM

Substations where RMS variations, transients, or frequency variations have occurred appear on the map as multicolored circles (•), like so:



Users can refine their results under the **Options** tab. *RMS Variations*, *Transients*, and *Frequency Variations* can be selected and deselected for display as needed. Under *RMS Variations*, both *Sags* and *Swells* can be selected and deselected, and can be filtered by percentage using the bars beneath them. Simply click and drag either end of the bar to

set a percentage range for sags and/or swells to view. The *Sags* bar offers between 0% and 100% and the *Swells* bar offers between 100% and 200%. *Transients* also offers the ability to filter by percentage range, between 110% and 200%. Selecting *Submit* again updates the map.

Heat Map	Options			
<ul> <li>✓ RMS</li> <li>✓ S</li> <li>0%</li> </ul>	Variations how Sags be and 40%	etween		
<b>▼</b> S 100	how Swells I 1% and 1509	between %		
<ul> <li>✓ Shov</li> <li>✓ S</li> <li>110</li> </ul>	v Transients how Transie 1% and 150%	ents between %		
Frequencies	uency Variat	ions		

Users should note that this map does not currently offer details of the events being displayed, instead functioning as a snapshot of events within whatever parameters are set. To view these events in greater detail, please use the *Event Report List*.

# System

The **System** menu provides access to configure and maintain system-wide settings for PQDMS servers and Database resources.

## Database

The pages under **System>Database** are for maintaining system-wide data for the selected database(s). Currently only Sites and their properties and values are supported, but additional data maintenance pages will be added over time.

These pages allow the user to add and edit sites, site properties, and site property values. In order to access these pages, the user must be given the Site Editor or Site Admin permission (or Super Administrator which has all permissions). The latter is

required in order to add a new site or site property. Permissions must be assigned in the PQView® 4 Admin website.

The *Edit Sites* page allows the user to add and edit sites in a database. The sites that are added on this page populate the table on the *Edit Site Property Values* page.

The *Edit Site Properties* page allows the user to add and edit site property values, which form the column headings on the *Edit Site Property Values* page.

See the Common Display Features for information about the data table features on these pages.

### **Edit Sites**

The *Edit Sites* page allows the user to edit the sites and basic details about the site in the selected PQView measurement database(s). In order to access this page, the user must be given the Site Editor or Site Admin permission. The latter is required in order to add a new site. Permissions must be assigned in the PQView® 4 Admin website. See the Common Display Features for information about the data table features on this page.

Below, the Site Name, Description, Site Name in Data Source, Rank, Parent, UTC Offset (Time Zone), Daylight Savings Time (DST), Connection Type, Nominal Base Voltage (V), and Nominal Frequency (Hz) of any given site can be edited. These settings primarily affect how a PQDMS monitor bound to this site downloads and displays measurements.

Edit Sites 2 Databases Selected 🔹 🧭						S	
New     Edit Selected Rows       25     rows       Filter							
Database 🔺	Site Name	Description 🕴	Site Name in Data Source <b>(</b> )	Rank ∲ ↓î	Parent 🕴	UTC Offset	DST 🕴
InfoNodeCompare	Knoxville 5530	Knoxville 5530	Knoxville 5530	0	Select Parent	-5	True
InfoNodeCompare	Knoxville 5530- PQDM	Knoxville Test bench 5530		0	Select Parent	-5	True
Connection Type	Three Phase 4	-Wire (Y)					
Nominal Base Vol	tage (V) 120						
Nominal Frequency (Hz) 60							
Edit Pro	operties						
InfoNodeCompare	Knoxville 5571	Knoxville 5571	Knoxville 5571	0	Select Parent	-5	True

The *Parent* column offers a drop-down list of all the sites from the databases currently being displayed to be selected as this site's parent.

Under the *DST* column, a box can be checked to indicate that the location of this site is subject to Daylight Savings Time, or it can be unchecked to indicate that it is not. While site data is stored in UTC time in the measurement database, the display of the data is localized to the site location based on the *DST* and *UTC Offset* fields.

The *Connection Type* column provides a drop-down list of connection configurations, as seen here:

#### Connection Type Three Phase 4-W Default Three Phase 4-Wire (Y) Three Phase 3-Wire (Delta) Single Phase 2-Wire Single Phase 3-Wire Two Phase 3-Wire

To edit additional site properties, select the *Edit Properties* link for a specific Site, which filters the *Edit Site Property Values* page for just that Site.

Alternatively, a site can be edited by clicking on it so that it's highlighted, and then clicking on *Edit Selected Rows*. Multiple sites can be selected by pressing Shift+Click. This opens the *Edit Selected Rows* window, where all changes made apply to all the selected sites. Notice that when editing an existing site, the *Database* field cannot be changed, and since the *Site Name* must be unique across the database, site names cannot be changed in this multiple row edit popup. To save any changes made, click on *Edit Selected Rows*. To close the window, click on *Close*.

Edit Selected Rows	
Database:	InfoNodeCompar -
Site Name:	Knoxville 5530
Description:	Knoxville 5530
Site Name in Data Source:	Knoxville 5530
Rank:	0
Parent:	Select Parent -
UTC Offset:	-5
DST:	
Connection Type:	Default -
Nominal Base Voltag (V):	<b>Je</b> 120
Nominal Frequency	(Hz): 60
	Close Edit Selected Rows

To add a new site to one of the selected databases, click on the *New* button at the top of the page. This opens the *Add New* window. Like the *Edit Selected Rows* window, this window contains all the fields available for editing on the *Edit Sites* page. The *Database* drop-down is populated by the databases that have been selected for display, and likewise the *Parent* drop-down is populated by the sites within those databases. Once the fields have been filled, click *Add New* to add the site to the database, or *Close* to close the window.

Add New	
Database:	Please Select
Site Name:	
Description:	
Site Name in Source:	Data
Rank:	
Parent:	Select Parent -
UTC Offset:	
DST:	
Connection	Type: Default -
Nominal Bas (V):	e Voltage
Nominal Free	juency (Hz):
	Close Add New

#### **Edit Site Properties**

The *Edit Site Properties* page allows the user to add and modify site properties. Items added to this list determine what headers are available to be filled in on the *Edit Site Property Values* page. In order to access this page, the user must be given the *Site Editor* or *Site Admin* permission. The latter is required in order to add a new site property. Permissions must be assigned in the PQView® 4 Admin website.

Edit Site Properties			2 [	Databases Selec	ted 🔹 🖸
New   Edit Selected     25   rows	I Rows		Filter		
Database 🔒	Name	Description	Rank 🛔	Parent 🛔	Default Value J
InfoNodeCompare	Address	The address location for the site. Specify a form of the complete mailing address for the location (e.g., 100 Cummings Center, Beverly, Massachusetts, USA).	0	Select Parent	
InfoNodeCompare	Equipment	The equipment or model of the PQView site	0	Select Parent	

At the top of the page, the number of rows displayed can be selected from the dropdown list. The table can be filtered based on text entered in the *Filter* field, and can be sorted by column using the sort icon, which is dark grey when sorted (i) and light grey when not sorted(i).

The column headings are: Database, Name, Description, Rank, Parent, and Default Value.

Simply click on a field to edit the text. Pressing Tab navigates forward through the fields on the list. Pressing Enter or clicking outside the field saves the changes. Pressing Esc exits editing mode without saving changes.

The *Parent* column offers a drop-down list of all the site properties from the databases currently being displayed to be selected as this property's parent.

Alternatively, a site property can be edited by clicking on it so that it's highlighted, and then clicking on *Edit Selected Rows*. Multiple site properties can be selected by pressing Shift+Click. This opens the *Edit Selected Rows* window, where all changes made apply to all the selected site properties. Notice that when editing an existing site property, the *Database* field cannot be changed, and since the Site Property Name must be unique across the database, site property names cannot be changed in this multiple row edit

popup. To save any changes made, click on *Edit Selected Rows*. To close the window, click on *Close*.

Database	Name	Description	Rank	Parent
Edit Selected Ro	WS			
	Database:	InfoNodeCom	ipai 👻	
	Name:	Address		
	Description:	The address k	ocation for the site.	Specify
	Rank:	0		
	Parent:	Select Parent	•	
	Default Value:			
				Edit Selected Down
		above this value		

To add a new site property to one of the selected databases, click on the *New* button at the top. This opens the *Add New* window. Like the *Edit Selected Rows* window, this window contains all the fields available for editing on the *Edit Site Properties* page. The *Database* drop-down is populated by the databases that have been selected for display, and likewise the *Parent* drop-down is populated by the site properties applicable those databases. Once the fields have been filled, click *Add New* to add the site property to the database, or *Close* to close the window.

Database	Name S	Description	Rank	Parent	
					Ŷ
Add New					
	Detabases	Disease Calast			
	Database:	Please Select	Ŧ		
	Name				
	Hamer				
	Description				
	Description				
	Danka				
	Kdfik;				
	Devents	Colort Devent			
	Parent:	Select Parent	Ŧ		
	Default Value				
	Delault Values				
				Close	Add New
		above this value			

#### **Edit Site Property Values**

The *Edit Site Property Values* page allows the user to add and modify the values that are assigned to each property of Sites in the selected database(s). The headings on this table are defined by the properties listed on the *Edit Site Properties* page, and the sites listed in the left column are populated by sites listed on the *Edit Sites* page for any given database. See the Common Display Features for information about the data table features on this page.

Edit Site Property Values					1 Databa	C		
Select Site Pr	Select Site Properties Sele							
Edit Selected Rows Fiter								
5 <b>•</b> ro	5 • rows Previous 1 2 3 4 5 15 Next							
Site Name	Address 🕴	Bus Test ∲ ↓↑	CarType 🝦	connID 🝦	customer 🝦	Customer_A 🝦		
0 - Knoxville 8650	1	1	Assign	Assign	1	1		
00 - Eloi - Laborelec PQube	Laborelec	1	Assign	1	1	1		
00 - Test Knox 8650	1	1	Assign	Assign	1	1		

As there can be an large number of site properties, instead of collapsing the extra columns on the row, this page has an additional horizontal scroll bar at the bottom of the table to accommodate many columns. Which columns are displayed can be filtered under the *Select Site Properties* drop-down at the top; simply click on the site properties to display and then click on *Apply*. For convenience, there is a *Select All* and a *Deselect All* button, and a filter in which the user can type the name of a site property.

If the user navigates to this page from another page by clicking an *Edit Properties* link for a specific site, only that one site and its associated properties are displayed. To display the rest of the sites and their properties, click on *Show All Sites*.

Edit Site Property Values					2 Databases Selected -	ទ	
Select Site Properties Sele   Apply Show All Sites							
Edit Selected Rows       5     rows       Filter							
Site Name	Address 🝦	Equipment 🖕	Last Contact 🕴 Time	Last Health 🕴	Last Import Time 🕴		
Knoxville 5530	1	Dranetz 5530/5520 DataNode	01/21/2019 17:54:00	Normal	2019-01-21T23:00:00.057Z	D d	
Showing 1 to 1 of 1 rows Previous 1 Next							

A property that is assigned to a site but has not been filled with a value is indicated by a pencil ( $\checkmark$ ) icon. A property that is not assigned to a given site is marked with an *Assign* button in the value field, which can be clicked to apply that property to the site.

# Appendices

# Log Files

When troubleshooting an issue in any of the PQView® 4 components, it is helpful to review the log files of the component, and sometimes to increase the verbosity of the log files to include debugging information. This section describes how to find these files and how to change the log settings.

### Log File Locations

The log files for most of these components are located in the c:\ProgramData\Electrotek folder on the computer on which they have been installed. Each component has log files in a subfolder of the same (or similar) name as the component. For example, the PQView
## Admin Service log file can be found in the

c:\ProgramData\Electrotek\PQView4AdministrationService folder. In some cases, there are multiple log files as new ones are created when older ones become large. Typically only the most recent log file needs to be inspected. When sending log files to Support, it is a good idea to gather all of the logs from all of the components into a zip file. If all components are installed on the same computer, then just zipping up the c:\ProgramData\Electrotek folder may be sufficient.

Only the PQView® 4 Data Manager Service component keeps its logs in a different location. These are located in the \system\log subfolder of the location it was installed. By default, this is C:\PQView4\PQView4DMS\system\log. The most recent console output is stored in a circular memory buffer. At PQDMS startup and at shutdown this buffer is automatically written to disk. The startup afnd shutdown log files are named "in\_start\*.log", "in\_stop\*.log", and "in\_abort\*.log". A start/stop or start/abort pair is created each time the service cycles. The most recent pair has a "0" suffix (i.e.," in\_start0.log"). Older pairs have "1", "2", "3", "9" suffixes. If console logging is enabled the console output is continuously written to a "circular" set of files named "in\_console\_\*.log The date on which the file was written is suffixed to the name (e.g., "in\_console20110708.log"). Because of file locking, the current day's file is not directly accessible when logging is on.

# Log File Settings

For each of these components, by default, the log level value is set to Error. The log level can be set to show more detailed diagnostic information in its logs, which can help provide detail when troubleshooting an issue. After changing this value for any component, it is necessary to then reproduce the issue that is being experienced, so that the log file will now have the additional information for troubleshooting. Since verbose logging may degrade performance, it is recommended to revert the log level settings after an issue has been successfully resolved.

### **Admin Service**

Navigate to where the PQView® 4 Admin Service is installed, and open the *PQView4AdministrationService.exe.config* file to edit. Near the bottom of the file is a section that looks like this:

```
<!--LogLevel defaults to Error, but may be set to: Debug,
Info, Warning or Error -->
<add key="LogLevel" value="Error" />
```

Change the LogLevel value to Debug and save the file. Open the local Services control panel and find "PQView 4 Admin Service" and restart this service.

### Web Applications

Navigate to where the web applications are installed, and open each *web.config* file as an Administrator to edit it. Near the bottom of the file is a section that looks like this:

```
<!--LogLevel defaults to Error, but may be set to: Debug or
Error -->
<add key="LogLevel" value="Error" />
```

Change the LogLevel value to Debug and save the file. After saving the updated web.config files for all three web applications, open IIS and re-start the application pools for those web applications.

# **PQDMS Service**

Navigate to where the PQView® 4 Data Manager Service is installed, and open the *PQDMService.exe.config* file to edit. Find the settings that look like this:

```
<add key="logEnable" value="15" />
<add key="logLevel" value="4" />
```

Change the logEnable setting to 31, and the logLevel to 7, for most verbose. Open the local Services control panel and find "PQView 4 PQDMS" and restart this service.

PQDR Service (if PQDR purchased as part of license)

Navigate to where the PQDR Service is installed, and open the *PQDRWindowsService.exe.config* file to edit. Near the bottom of the file is a section that looks like this:

```
<!--LogLevel defaults to Error, but may be set to: Debug,
Info, Warning or Error -->
<add key="LogLevel" value="Error" />
```

Change the LogLevel value to Debug and save the file. Open the local Services control panel and find "PQView 4 Reporting Service" and restart this service.

**Electrotek Concepts, Inc.** (www.electrotek.com) is a leading power systems engineering consultant. Electrotek analyzes, measures, simulates, and solves electric power problems and provide training on many power quality and power system topics. Its customers include electric power utilities, industrial and commercial energy users, and government and research organizations. Electrotek developed the industry leading enterprise power quality monitoring software (PQView®) and a suite of power quality and energy efficiency analysis tools for electric power transmission and distribution systems (PQSoft®). Electrotek has authored numerous technical books, papers, and presentations and it staff is recognized as having the expertise to analyze any power system issue and develop a wide range of solutions.

**The PQView User Group** was founded by Electrotek Concepts in October 1996 to provide support to users of PQView and PQWeb. It also provides an open forum for PQView users to meet and exchange experiences with power quality monitoring. Support services provided by Electrotek Concepts to user group members include software updates, newsletters, technical notes, on-line discussion forums, webcasts, and user group meetings. See <u>www.pqview.com</u>.

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