

April 19, 2013

ATTENTION – PQNode Model 7100, 7100s, 5571, 5571s Owners

NOTICE OF REFTROFIT

This notice is intended for owners of the PQNode model 7100, 7100s, 5571 or 5571s. The PQNode 7100 family was manufactured by Basic Measurement Instruments (BMI) in the 1990's and discontinued by Dranetz-BMI in 2009.

Our service data has indicated that under very rare conditions, the rechargeable battery can be exposed to a higher than normal charge voltage and/or current. The 7100 family has built in protections to prevent such situations from occurring. However, with utmost caution in mind, Dranetz Technologies has developed a battery retrofit circuit for such situations. This retrofit is a simple field upgrade that can be easily installed between the battery terminals and the instrument power supply. Dranetz Technologies is making this circuit available to you at no charge.

If you are still operating a 7100, 7100s, 5571 or 5571s Power Quality instrument, please contact us at your earliest convenience to arrange for your field upgrade kit or to return your instrument to the factory for upgrade. To reach Dranetz, please use the following toll free telephone number: 1800-372-6832.